

Vi - Vodafone Idea Store - Jhajjar

jhajjar

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Vi - Vodafone Idea Store - Jhajjar

Understanding the Vi - Vodafone Idea Store Experience in Jhajjar, Haryana

The Vi - Vodafone Idea Store located in Jhajjar, Haryana, has garnered a mix of feedback from its customers. While many patrons have praised the service quality and professionalism of the staff, others have raised concerns about areas needing improvement.

Positive Customer Experiences

One of the recurring themes in the reviews is the commendable service provided by the store staff. Customers have expressed gratitude for the efficient assistance they received. For instance, one patron noted, **"They solved my issue within 24 hours, am happy thank you Vi Jhajjar."** This kind of prompt service enhances customer satisfaction and loyalty.

Moreover, customers have been impressed with the technical capabilities offered at the store. A customer mentioned, **"Am impressed they updated my SIM from 2G to 5G without any changes, thank you Vi Jhajjar."** This reflects the store's commitment to keeping pace with technological advancements.

Another highlight is the problem-solving skills exhibited by the team. One satisfied customer stated, **"Great work by the team; they resolved my eSIM issue thank you team."** Such responsiveness contributes to a positive atmosphere and encourages repeat visits.

Staff Professionalism

The behavior of the staff has also been a point of appreciation. Many customers highlighted their polite nature and willingness to assist. Comments such as **"Good service given by the executive"** and **"Very polite service am very happy"** indicate that staff demeanor can significantly affect the overall experience.

Efficiency and Organization

Another noteworthy aspect of the Vi - Vodafone Idea Store is its organized approach. The queue system managed through tokens ensures that customers don't have to wait long. One review pointed out, **"You have to take a token on every visit, and your turn always comes very early. You don't have to wait."** This efficient system makes the visit more pleasant and quick, allowing customers to accomplish their tasks without unnecessary delays.

Areas for Improvement

Despite the positive feedback, there are significant concerns raised by some customers. A few reported negative experiences, mentioning issues like unhelpful staff and lack of attention to customer needs. Comments such as **"The executives here do not listen or respond to you whenever you say something."** highlight the inconsistency in service quality.

Some customers expressed frustration over lengthy waiting times and inadequate responses to their queries. One review mentioned, **"For duplicate SIM, they wait for 4-5 hours, and then also our SIM is not given."** This suggests that while many have had great experiences, there are still gaps in service that the store needs to address.

Conclusion

The Vi - Vodafone Idea Store in Jhajjar showcases a blend of excellent customer service and notable areas that require enhancement. With a focus on improving staff responsiveness and ensuring consistent service standards, the store can build upon its positive reputation. Customers appreciate the technological updates and professional demeanor of the staff, but addressing the grievances raised will be crucial for maintaining customer trust and satisfaction.

We are found at

[Chikara Chowk, Old Barafkhana Rd, opposite Indusind Bank, near Old bus stand, 124103 Jhajjar, Haryana - India \(IN\)](#)

The phone number of said **Telecommunications service provider** is [+918879151287](#)
And if you want to send a WhatsApp, you can do so at [+918879151287](#)

Our opening hours are:

Day	Hours
Monday	10?AM–8?PM
Tuesday	10?AM–8?PM
Wednesday	10?AM–8?PM
Thursday	11?AM–6?PM
Friday	10?AM–8?PM
Saturday	10?AM–8?PM
Sunday	10?AM–8?PM

The website is [Vi - Vodafone Idea Store](#)

If you need to update any data that you consider is not correct about this portal, please forward a message so we can we will handle it promptly. Thanks beforehand thank you very much.

Images



Vi vodafone idea store jhajjar



Vi vodafone idea store street view 360deg



Vi vodafone idea store map



Vi vodafone idea store inside



Vi vodafone idea store exterior



Vi vodafone idea store by owner



Vi vodafone idea store all

Tags

feedback, experiences, professionalism, customer, quality, concerns, improvement, customers, haryana, vodafone, jhajjar, experience

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