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Reliance Digital - Panchkula

panchkula



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Reliance Digital - Panchkula

Exploring Reliance Digital in Panchkula, Haryana

Reliance Digital, located in the bustling Sector 9 of Panchkula, Haryana, has established itself as a prominent electronics store catering to a wide array of customer needs. With an impressive selection of electronics and home appliances, the store offers a variety of **on-site services** and **service options** to enhance the shopping experience.

Accessibility and Convenience

The store boasts a **wheelchair-accessible car park**, ensuring that all

customers can easily access the premises. Those on the go can take advantage of **in-store pick-up** options, making it convenient for customers who prefer to shop online but wish to collect their purchases without delay. The availability of **NFC mobile payments** simplifies the transaction process, allowing for quick and efficient **payments** using debit or credit cards.

Customer Experiences and Services

Many customers have praised their experiences at Reliance Digital. Positive feedback highlights the helpful and cooperative staff, who are committed to providing a satisfactory shopping experience. For instance, one customer mentioned, "One of the staff members patiently helped me compare different laptops without rushing me," showcasing how the team's dedication contributes to customer satisfaction. Customers appreciate the **quick visit** option for those who are pressed for time. However, not all experiences have been positive. Some shoppers have reported issues with post-purchase service and delays in delivery. One frustrated customer noted a significant delay after payment, emphasizing the inconsistency in service quality. This points to a vital area for improvement within the store's operations.

Competitive Pricing and Special Offers

Reliance Digital is known for its competitive pricing, often outperforming online deals. Shoppers frequently discover better offers compared to other retailers, further enhanced by cashback promotions that make purchases more appealing. Moreover, the store regularly provides discounts for cardholders of major banks, contributing to an overall beneficial shopping experience.

The Importance of Staff Training and Customer Relations

While some reviews commend the fantastic support provided by certain staff members, others highlight serious gaps in product knowledge and customer service. Concerns were raised regarding untrained personnel who struggled to provide accurate information about products. Such discrepancies can severely impact customer trust and satisfaction. For a store that aims to be a leader in electronics retail, investing in staff training is essential. Ensuring that employees are knowledgeable about products and equipped to assist customers effectively could mitigate negative experiences and enhance the store's reputation significantly.

Conclusion: A Mixed Bag of Services

Reliance Digital in Panchkula offers a vast array of electronics and appliances, backed by some dedicated staff who strive to deliver pleasant experiences. However, the variability in service quality underscores the need for ongoing attention to customer service training and operational efficiency. Despite some discouraging reviews, the store remains a key destination for those looking to purchase electronics in the region—providing both a variety of products and

competitive pricing. In conclusion, whether you're planning a quick visit or seeking comprehensive after-sales service, Reliance Digital is worth considering for your electronics needs, with the understanding that customer experiences may vary.

You can find us at

Sco 322 & 323, Ground & 1st Floor, Huda Market, 134109 Panchkula, Haryana - India (IN)

The phone number of the mentioned **Electronics store** is <u>+918071889950</u> And if you want to send a WhatsApp, you can do so at<u>+918071889950</u>

Our public attention hours are:

Day Hours
10?AM-10?PM
Tuesday
10?AM-10?PM
Wednesday
10?AM-10?PM
Thursday
10?AM-10?PM
Friday
10?AM-10?PM
Saturday
10?AM-10?PM
Sunday
10?AM-10?PM

The website is Reliance Digital

If you require to update any element that you believe is not accurate about this portal, we ask deliver a message and we will fix it as soon as possible. Thanks beforehand we appreciate it.

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Reliance digital electronics store



Reliance digital comments



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Tags

In-store pick-up, Payments, Wheelchair-accessible car park, Planning, NFC mobile payments, Quick visit, Debit cards, Delivery, On-site services, Credit cards, Service options, Accessibility

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