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Sargam Electronics - Karnal - Karnal

Sargam Electronics: A Mixed Bag in Karnal, Haryana

Sargam Electronics, once a prominent name in Karnal, Haryana, has recently faced a whirlwind of customer feedback. Many have taken to sharing their experiences, which highlight both the strengths and weaknesses of the store.

Customer Experiences: The Good and the Bad

While some customers laud Sargam Electronics for its **variety of electronic products**, including LED TVs, laptops, and air conditioners, others express dissatisfaction with the service. One customer expressed satisfaction with their

purchases but noted that the "after-sale service is zero," signaling a significant area of improvement for the store.

Quality Products but Questionable Service

Many customers appreciate the wide range of products available under one roof. They highlight the **competitive pricing** compared to online markets, affirming that Sargam Electronics offers some of the best rates in Karnal. However, the contrast in service quality is alarming. Reports of unresponsive staff during installation and poor customer service post-purchase are common. For instance, one customer reported a delay in air conditioner installation, culminating in three days of inconvenience.

Changing Landscape: The Rise of Competitors

The recent closure of multiple Sargam outlets has opened the door for competitors. Customers have noted the emergence of stores like **Electronic Paradise**, which now occupies the space once dominated by Sargam. This shift raises questions about the future of Sargam Electronics in the region.

Staff Interaction: A Double-Edged Sword

While some reviews commend the staff's politeness during sales, others describe rude behavior once a purchase has been made. A recurring theme is the promise of support dwindling after payment, with many customers feeling abandoned when issues arise. The sentiment that "you get treated well until you pay" is a concern echoed by several shoppers.

Final Verdict: Buyer Beware

Sargam Electronics may offer a plethora of electronic options at competitive prices, but the widespread complaints regarding service quality, particularly after sale, cannot be ignored. For potential buyers, exercising caution is advisable—many have suggested shopping at your own risk due to the inconsistent experiences reported. In conclusion, while Sargam Electronics holds potential as a **one-stop-shop** for electronic needs, improving customer service should be a priority to regain trust in the competitive electronics market of Karnal.

We are found at

<u>Plot No -03, Opposite Reliance Trends, Kunjpura Rd, near Vishal Mega Mart, 132001</u> Karnal, Haryana - India (IN)

The contact line of this **Electronics company** is <u>+918222025214</u> And if you want to send a WhatsApp, you can do so at<u>+918222025214</u>

You can visit us at the following hours:

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