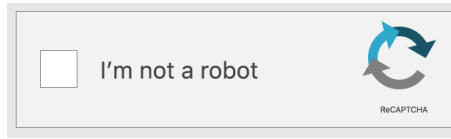


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Lenovo Service Centre Review: A Comprehensive Look

When searching for a reliable **cell phone store** in Rohtak, Haryana, the Lenovo Service Centre stands out. However, customer feedback reveals mixed experiences that warrant a closer examination.

Location and Accessibility

Situated in a less crowded area, the **Lenovo Service Centre** offers a

convenient setting for repairs. Many customers appreciate the clean environment and available sitting facilities, making the wait more comfortable.

Customer Service Experience

The quality of customer service has been a frequent topic among visitors. While some have reported positive interactions with the staff, noting a pleasant demeanor from the engineers, others express dissatisfaction with the reception staff's behavior. Comments highlight:

Reception staff are often described as rude and unprofessional. Several customers felt that their concerns were dismissed or inadequately addressed. The engineer's behavior is generally seen as better than that of the receptionists.

Service Quality and Pricing

One of the notable aspects of the Lenovo Service Centre is its **cash-only** payment policy. This can be inconvenient for some customers who prefer card transactions. In terms of repairs, the centre has received criticism for the quality of work performed. Common complaints include:

High costs for repairs, such as a complete folder replacement priced at 4000 INR, which some customers find unreasonable given the value of their devices. Refusal to service certain devices, particularly those out of warranty. Concerns about hastily completed repairs leading to further damage, as mentioned by a user whose motherboard was ruined during the service process.

Summary of Customer Feedback

Overall, while some customers consider the Lenovo Service Centre in Rohtak to provide good service at reasonable prices, others strongly recommend avoiding it due to poor treatment and unsatisfactory repair outcomes. The sentiment can be summarized as follows:

Some experienced excellent service and support. A significant number highlighted serious issues with staff conduct and repair practices. The centre's combination of both Lenovo and Moto services may contribute to varying service levels across different devices.

Final Thoughts

In conclusion, the Lenovo Service Centre in Rohtak presents a mixed bag of experiences. If you plan to visit, be prepared for potential frustrations, especially regarding customer service and payment methods. It may be wise to weigh your options and consider alternative service centres based on the feedback from previous customers.

You will find us at

[224/17, Jhajjar Road, Vijay Nagar, Jhajjar Rd, 124001 Rohtak, Haryana - India \(IN\)](#)

We look forward to seeing you at:

Day	Hours
Monday	10?AM–7?PM
Tuesday	10?AM–7?PM
Wednesday	10?AM–7?PM
Thursday	10?AM–7?PM
Friday	Closed
Saturday	10?AM–7?PM
Sunday	10?AM–7?PM

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